Lillian Penson Hall

The University of London, 15-25 Talbot Square, London, W2 1TT

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Visit website (https://halls.london.ac.uk/)

Access Guide

Introduction

• Services / facilities within the building include accessible and standard catered accommodation.

Getting Here

By Road

• The building is located in central London near the A5 and the A40.
• There is parking for contractors only underneath the building.

By Bus
The nearest bus station is for Paddington Rail Station and is located on the A4205 and serves routes 7, 23, 27, 36, 205, N7 and N205.

**By Train**

- The nearest train station is Paddington a distance of approximately 0.2 miles from the building. It should take approximately 5 minutes to complete this journey.

**By Underground**

- The nearest underground station is Paddington a distance of approximately 0.2 miles from the building. It should take approximately 5 minutes to complete this journey. Paddington is on the Bakerloo, District, Circle and Hammersmith and City Lines.

- To view the web page described above click here (opens in new tab) ([http://www.nationalrail.co.uk/](http://www.nationalrail.co.uk/)).

- The National Rail Enquiries Website.

- To view the web page described above click here (opens in new tab) ([https://www.networkrail.co.uk/stations/paddington/](https://www.networkrail.co.uk/stations/paddington/)).

- The Paddington Railway Station Website.

**Useful Information**

- To see more information on Student Advice Centre please click here (opens new tab) ([https://london.ac.uk/ways-study/study-campus-london/student-services-and-support](https://london.ac.uk/ways-study/study-campus-london/student-services-and-support)).

- Telephone Number: +44 (0)20 7862 8360.

- Offices for the Student Advice Centre are located in Senate House and Stewart House.

- To see more information on Housing Services please click here (opens new tab) ([https://housing.london.ac.uk/](https://housing.london.ac.uk/)).

- Telephone Number: +44 (0)20 7862 8880.

- Email: housing@london.ac.uk.
Building Parking

Photos

The building does have its own dedicated parking.

Building Car Park

- The car park can be used by visitors.
- There are no parking charges that apply on the day.
- The car park is located underneath the building off Conduit Street.
- The car park type is underground.
- The car park does have a height restriction barrier.
- The maximum height is 200cm (6ft 7in).
- Designated Blue Badge parking bays are not available.
- The route from the car park to the building is accessible to a wheelchair user.
- The car park surface is concrete.
- Clearly signed and/or standard marked parking bays are available.
- The on street standard parking bay(s) is/are located on Talbot Square.
Drop Off Point

- There is not a designated drop off point.

Comments

- Talbot Square parking is for resident permit holders only.

Outside Access (Main Entrance)

Photos

1 2 3

Entrance

- This information is for the entrance located at the front left off the building off Talbot Square.
- There is stepped access at this entrance.
- There is a bell/buzzer.
- The height of the bell/buzzer is 146cm (4ft 9in).
- There is not an intercom.
- A key card is required for access at this entrance.
- The height of the card reader/lock is 146cm (4ft 9in).
- There is a canopy or recess which provides weather protection at this entrance.
- The main door(s) open(s) automatically.
- The door(s) is / are single.
- The width of the door opening is 110cm (3ft 7in).
• There is a small lip on the threshold of the entrance, with a height of 2cm or below.

**Step(s)**

• There is a / are step(s) at this entrance.
• The step(s) is / are located in front of the entrance.
• There is / are 5 step(s) to access the entrance.
• There is not tactile paving at the top and bottom of the step(s).
• The step(s) is / are not clearly marked.
• The step(s) is / are deep (18cm+).
• The steps do have handrails.
• The handrails are on the left going up the step(s).

**Outside Access (Accessible Entrance)**

**Photos**

1 2 3 4

**Entrance**

• This information is for the entrance located at the front right of the building off Talbot Square.
• There is ramped/sloped access at this entrance.
• There is a bell/buzzer.
• The height of the bell/buzzer is 115cm (3ft 9in).
• There is not an intercom.
• There is a canopy or recess which provides weather protection at this entrance.
• The main door(s) open(s) automatically (towards you).
• The door(s) is / are single.
• The width of the door opening is 86cm (2ft 10in).
• There is a second set of doors.
• The door(s) open(s) automatically (towards you).
• The door(s) is / are push pad activated.
• The door(s) is / are single.
• The door(s) is / are permanently held open (at the time of the survey).
• The width of the door opening is 88cm (2ft 11in).

Ramp/Slope

• There is a ramp/slope at this entrance.
• The ramp/slope is located in front of the entrance.
• The ramp/slope gradient is steep.
• The ramp is permanent.
• There is a level landing at the top of the ramp.
• The ramp does have handrails.
• The handrails are on both sides.
• The width of the ramp is 122cm (4ft).

Comments

• There is no way to open the entrance from outside the building. To enter via the entrance it necessary to have someone open it from the inside.

Reception

Photos
Lillian Penson Hall Reception is located in the main entrance foyer.

- The desk is 58m (63yd 1ft) from the accessible entrance.
- Clear signage for the reception area is not visible from the entrance.
- There is step free access to this reception area.
- The lighting levels in the reception area are bright.
- The reception desk/counter is high (110cm+).
- There is not a low section of the counter (76cm or below) available.
- The desk is staffed.
- There is not a hearing assistance system.

Comments

- The reception is clearly visible from the stepped main entrance.

Getting Around

Photos
Access

- There is step free access throughout the building via lift(s).
- There are doors in corridors which have to be opened manually.

Getting Around

- There is clear signage for building facilities/areas in the foyer/reception area.
- There is clearly written directional signage at key points of circulation routes.
- There is good colour contrast between the walls and floor in all areas.
- The lighting levels are good.
- This building does not play background music.
- There is not a hearing assistance system.

Comments

- The foyer area is shiny and may appear slippery.
- There are pantries in the building with a width of 50cm. An example of the entrance a pantry can be seen in photographs 9 and 10.

Laundrette

Photos
The laundrette is located on the basement floor.

It is accessed by a heavy manual single door with a width of 88cm.

There are no lowered clothes dryers.

Washing machines controls are at a height of 113cm.

Eating and Drinking (Common Room)

Photos

The following information is for the bar.

Full table service is not available.

Food or drinks are ordered from the service counter.

Food or drinks can be brought to the table.

Some tables are permanently fixed.

Some chairs are permanently fixed.

No chairs have armrests.

The nearest table is 5m (5yd 1ft) from the accessible entrance.

The distance between the floor and the lowest table is 37cm (1ft 3in).

The distance between the floor and the highest table is 106cm (3ft 6in).

The standard height for tables is 67cm.

There is ample room for a wheelchair user to manoeuvre.

Menus are not available in Braille.
- Menus are not available in large print.
- Picture menus are not available.
- Menus are not clearly written.
- Menus are not presented in contrasting colours.

**Study Room**

**Photos**

1. ![Photo 1]
2. ![Photo 2]
3. ![Photo 3]
4. ![Photo 4]
5. ![Photo 5]
6. ![Photo 6]

- The study room is located towards the front and middle of the building on the ground floor.
- It is accessed by a set of heavy double doors that open towards you with a width of 148cm.
- There are several tables available in the room with a height of 70cm.
- Chairs with and without armrests are available in the room.
- There is a partition between the study room and the lounge area.
- The lounge area is accessed by a single heavy door with a width of 75cm that opens away from you.
- The lounge entrance and the inside of the lounge can be seen in photographs 5 and 6.

**Other Floors**

**Photos**

https://www.accessable.co.uk/university-of-london/access-guides/lillian-penson-hall
Steps

- The floors which are accessible by stairs are B, G, 1, 2, 3, 4, 5 and 6.
- The stairs are located in the main entrance.
- The stairs are approximately 50m from the accessible entrance.
- There are 15+ steps between floors.
- There are manual, heavy, single doors to access the stairwell on all floors.
- The lighting levels are bright.
- The steps are clearly marked.
- The steps are deep (18cm+).
- The steps do have handrails.
- The steps have a handrail on both sides.
- There is a landing.
- There are additional staircases located around the building. As can be seen in photographs 3 and 4.

Lift (Common Room G, 1, 3, 5)

Photos
There is a lift for public use.

The lift is located to your right on entrance.

The lift is a standard lift.

The floors which are accessible by this lift are G, 1, 3, 5.

Wall mounted information boards are not provided at lift landings.

There are manual, heavy, single doors to access the lift lobby from the first floor upwards.

The weight limit for the lift is 450kg.

The lift is approximately 12m (13yd 4in) from the accessible entrance.

Staff do not need to be notified for use of the lift.

The clear door width is 75cm (2ft 6in).

The dimensions of the lift are 110cm x 96cm (3ft 7in x 3ft 2in).

There are not separate entry and exit doors in the lift.

There is a mirror to aid reversing out of the lift.

The lift does have a visual floor indicator.

The lift does have an audible announcer.

The lift does not have a hearing loop system.

The lift does not have Braille markings.

The lift does have tactile markings.

The controls for the lift are within 90cm - 120cm from the floor.

The lighting level in the lift is bright.

Lift (Common Room G, 2, 4, 6)

Photos

1  2

There is a lift for public use.
The lift is located to your right on entrance.

The lift is a standard lift.

The floors which are accessible by this lift are G, 2, 4, 6.

Wall mounted information boards are not provided at lift landings.

There are manual, heavy, single doors to access the lift lobby from the first floor upwards.

The weight limit for the lift is 450kg.

The lift is approximately 12m (13yd 4in) from the accessible entrance.

Staff do not need to be notified for use of the lift.

The clear door width is 75cm (2ft 6in).

The dimensions of the lift are 110cm x 96cm (3ft 7in x 3ft 2in).

There are not separate entry and exit doors in the lift.

There is a mirror to aid reversing out of the lift.

The lift does have a visual floor indicator.

The lift does have an audible announcer.

The lift does not have a hearing loop system.

The lift does not have Braille markings.

The lift does have tactile markings.

The controls for the lift are within 90cm - 120cm from the floor.

The lighting level in the lift is bright.

**Lift (Foyer Floors B, G, 1, 3, 5)**

There is a lift for public use.

The lift is located to the right of the entrance foyer.
- The lift is a standard lift.
- The floors which are accessible by this lift are B, G, 1, 3 and 5.
- Wall mounted information boards are not provided at lift landings.
- The weight limit for the lift is 300kg.
- The lift is approximately 50m (54yd 2ft) from the accessible entrance.
- Staff do not need to be notified for use of the lift.
- The clear door width is 60cm (1ft 12in).
- The dimensions of the lift are 110cm x 96cm (3ft 7in x 3ft 2in).
- There are not separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- The lift does have a visual floor indicator.
- The lift does not have an audible announcer.
- The lift does not have a hearing loop system.
- The lift does not have Braille markings.
- The lift does not have tactile markings.
- The controls for the lift are within 90cm - 120cm from the floor.
- The lighting level in the lift is bright.

**Lift (Foyer Floors B, G, 2, 4, 6)**

 ![Photos]

1. There is a lift for public use.
2. The lift is located in the foyer area to your right as you face the reception.
3. The lift is a standard lift.
4. The floors which are accessible by this lift are B, G, 2, 4, 6.
- Wall mounted information boards are not provided at lift landings.
- The weight limit for the lift is 300kg.
- The lift is approximately 62m (67yd 2ft) from the accessible entrance.
- Staff do not need to be notified for use of the lift.
- The clear door width is 60cm (1ft 12in).
- The dimensions of the lift are 110cm x 96cm (3ft 7in x 3ft 2in).
- There are not separate entry and exit doors in the lift.
- There is a mirror to aid reversing out of the lift.
- The lift does have a visual floor indicator.
- The lift does have an audible announcer.
- The lift does not have a hearing loop system.
- The lift does not have Braille markings.
- The lift does have tactile markings.
- The controls for the lift are within 90cm - 120cm from the floor.
- The lighting level in the lift is bright.

**Eating and Drinking (Dining Room)**

*Photos*

1. [Image 1]
2. [Image 2]
3. [Image 3]
4. [Image 4]
5. [Image 5]
6. [Image 6]

- The following information is for the restaurant.
- Full table service is not available.
• Food or drinks are ordered from the service counter.
• Food or drinks can be brought to the table.
• No tables are permanently fixed.
• No chairs are permanently fixed.
• No chairs have armrests.
• The nearest table is 7m (7yd 1ft) from the lift.
• The distance between the floor and the lowest table is 64cm (2ft 1in).
• The distance between the floor and the highest table is 72cm (2ft 4in).
• The standard height for tables is 64cm.
• There is ample room for a wheelchair user to manoeuvre.
• Plastic / takeaway cups are not available.
• Plastic / takeaway cutlery is not available.
• Drinking straws are not available.
• Menus are wall only.
• Menus are not available in Braille.
• Menus are not available in large print.
• Picture menus are not available.
• Menus are clearly written.
• Menus are presented in contrasting colours.
• The type of food served here is breakfast, dinner and brunch.

**Opening Times**

• Monday 08:00 - 09:30.
• Monday 18:00 - 19:30.
• Tuesday 08:00 - 09:30.
• Tuesday 18:00 - 19:30.
• Wednesday 08:00 - 09:30.
• Wednesday 18:00 - 19:30.
• Thursday 08:00 - 09:30.
• Thursday 18:00 - 19:30.
Accommodation

Photos

1. View
2. View
3. View
4. View
5. View
6. View

Location of Accessible Accommodation

- The establishment provides 1 accessible accommodation facilities with an ensuite and/or separate accessible bathroom.
- There is level access from an accessible entrance.
- The room number viewed was 31.
- The width of the door to the room is 83cm (2ft 9in).
- The dimensions of the clear floor space are 250cm x 233cm (8ft 2in x 7ft 8in).
- The bed is 56cm (1ft 10in) high.
- Light switches are within 120cm (4ft) from floor level.
- There is not a functional emergency alarm in the room.
- No emergency alarm is fitted in the room.
- Other accessible facilities available in the bedroom are a push pad automatic door to access the room.
- Assistance dogs are welcome to stay with residents in accessible accommodation.

**Accessible Bathroom**

- The information relates to the ensuite.
- The dimensions of the bathroom are 235cm x 243cm (7ft 9in x 7ft 12in).
- The door opens outwards.
- The width of the door to the bathroom is 80cm (2ft 7in).
- The door weight is heavy.
- There is not a functional emergency alarm in the bathroom.
- It is out of reach (higher than 10cm (4”) from floor).
- The door is locked by a twist lock.
- The height of the toilet seat above floor level is 48cm (1ft 7in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- There is a wash basin.
- The wash basin can be reached from seated on the toilet.
- There is a mixer tap.
- There is a lateral transfer space.
- The measurement of lateral transfer space is 170cm (5ft 7in).
- As you face the toilet pan the transfer space is on the right.
- There is a dropdown rail on the transfer side.
- There is a flush on the transfer side.
Wall mounted grab rails are available for the toilet.

As you face the toilet pan the wall mounted grab rails are on both sides.

There are mirrors.

The mirrors are not placed at a lower level or at an angle for ease of use.

Disposal facilities are available.

### Bath and Shower

There is not a bath.

### Wheel In Shower

There is a wheel in shower.

The shower head height is adjustable.

The type of shower controls used are twist/turn.

The shower seat is flip-down.

The shower seat height is 46cm (1ft 6in).

There are handrails available for the shower.

### Colour contrast and lighting in accessible rooms

The colour contrast between the external room door and wall is good.

The colour contrast between the walls and floor is good.

The colour contrast between the internal room door and wall is good.

The colour contrast between external ensuite / bathroom door and wall is poor.

The lighting levels are bright.

### Colour contrast and lighting in accessible bathroom
The colour contrast between the internal bathroom door and wall is poor.

The colour contrast between the walls and floor in the bathroom is poor.

The colour contrast between the drop down rails and wall is poor.

The colour contrast between the grab rails and wall is poor.

Lighting levels are bright.

**Auxiliary Aids - General**

- Some of the rooms have auxiliary aids for people with sensory impairments.
- Available auxiliary aids include flashing alarms.
- Flashing fire alarms are in rooms.
- The accommodation does not provide other auxiliary aids for people with mobility impairments.
- Assistance dogs are welcome to stay with residents in standard rooms.

**Ground Floor Rooms**

- Ground floor rooms do have level access.
- Rooms are located throughout the ground floor.

**Standard Rooms on Other Floors**

- There are standard rooms on other floors.
- The other floors can be accessed by lift.
- There is level access to standard rooms on other floors.
- Adjoining rooms are not available.

**Accessible Toilet**
• Accessible toilet facilities are available.

Location and Access

• The toilet is for the sole use of disabled people.

• There is Braille, tactile and pictorial signage on or near the toilet door.

• This accessible toilet is approximately 25m (27yd 1ft) from the accessible entrance.

• This accessible toilet is located in the centre of the building on the ground floor.

• There is level access to this accessible toilet.

Features and Dimensions

• This is a shared toilet.

• A key is required for the accessible toilet.

• The key is not a radar key.

• The key can be obtained from reception.

• The door opens outwards.

• The door is locked by a twist lock.

• The width of the accessible toilet door is 83cm (2ft 9in).

• The door is heavy.

• The dimensions of the accessible toilet are 163cm x 272cm (5ft 4in x 8ft 11in).

• There is a clear 150cm x 150cm manoeuvring space in the accessible toilet.
There is a lateral transfer space.

As you face the toilet pan the transfer space is on the left.

The lateral transfer space is 124cm (4ft 1in).

There is a dropdown rail on the transfer side.

There is a flush on the transfer side.

The tap type is lever.

There is a mixer tap.

There is an emergency pull cord alarm in the cubicle.

The emergency pull cord alarm is not fully functional.

The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.

Disposal facilities are available in the cubicle.

There is a female sanitary, non-infectious waste and open waste paper bin disposal units.

There is not a coat hook(s).

Position of Fixtures

Wall mounted grab rails are available for the toilet.

As you face the toilet the wall-mounted grab rails are on both sides.

There is not a shelf within the accessible toilet.

There is not a mirror.

The height of the toilet seat above floor level is 48cm (1ft 7in).

There is not a hand dryer.

There is not a towel dispenser.

There is a toilet roll holder.

The toilet roll holder can be reached from seated on the toilet.

The toilet roll holder is placed higher than 100cm (3ft 3in).

The height of the toilet roll holder is 102cm (3ft 4in).

There is a wash basin.

The wash basin can be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a soap dispenser.
- The soap dispenser cannot be reached from seated on the toilet.
- The height of the soap dispenser is 93cm.

**Colour Contrast and Lighting**

- The contrast between the internal door and wall is good.
- The contrast between the external door and wall is good.
- The contrast between the wall-mounted grab rail(s) and wall is poor.
- The contrast between the dropdown rail(s) and wall is poor.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is good.
- The lighting levels are bright.

**Standard Toilet(s)**

![Photos](https://www.accessable.co.uk/university-of-london/access-guides/lillian-penson-hall)

- There are male and female standard toilets facilities on the basement floor and the ground floor.

**Standard Toilet Surveyed**

- A male standard toilet was surveyed.
• The toilet surveyed is located between the first and second entrance doors of the accessible entrance.

• There is a female standard toilet in the same location.

• There is step free access to the standard toilet(s) surveyed from the entrance.

• There is not a/are not cubicle(s) suitable for ambulant disabled people in the standard toilet(s) surveyed.

• Lighting levels in the standard toilet surveyed are good.